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AUSTRALIA'S PRINCIPAL PROVIDER OF MASSAGE EQUIPMENT

## ONLINE BOOKING PROGRAMS

When considering using an online booking platform, it is important to make sure your client's information is secure. Any booking platform you use must comply, at a minimum, to the Australian Privacy Principles.

Here's a summary of the most popular platforms that appear when this topic is discussed in the Australian Facebook forums.

**Halaxy** (used to be HealthKit): Free for basic features incl basic patient records. Cost for add ons like payments and SMS. Can add multiple rooms and practitioners.

**Cliniko**: from \$45AUD/month. Full practice management package. 10c per sms. Customisable treatment notes.

**SoapVault**: From \$19USD/month. Full practice management system. Bookings, online forms, predictive note taking. SMS text reminder replies do not come direct to you which can cause issues.

**Shedul**: Free for basic features (incl sms). Need to pay for some newer features like payments through upgrade called Fresha but overall, a good basic system for sole practitioners.

**Square**: Seems to have a booking feature in US only.

**Acuity**: Free version has limited features. From \$15 USD/month for more features. Booking only. Accept payments through PayPal, Square and Stripe. Works for class bookings.

**Power Diary**: From \$12AUD/week. Full practice management system, including client records. 15c per sms. Wait list option.

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